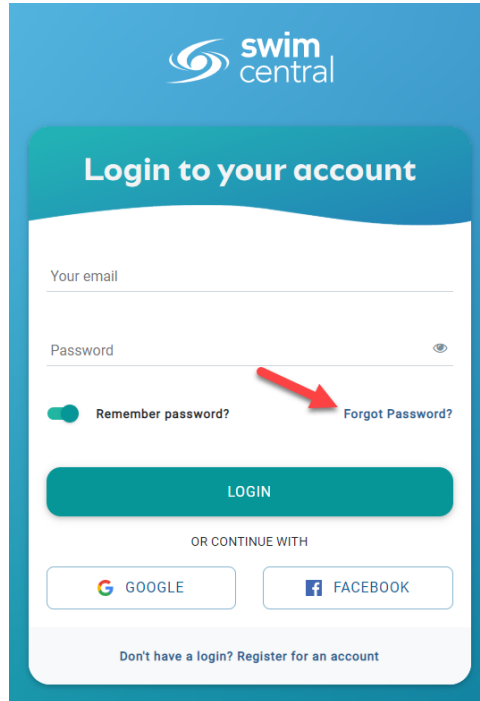


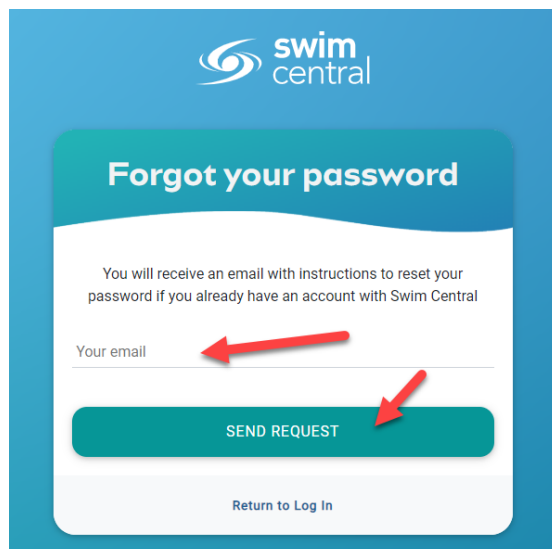
HOW TO RESET MY PASSWORD

From the Swim Central login screen select the **Forgot Password?** Option.



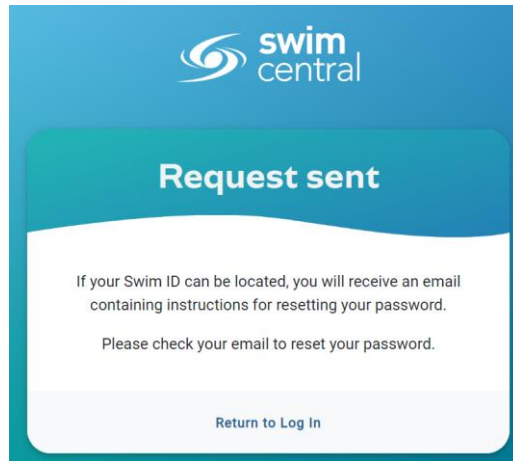
The image shows the Swim Central login interface. At the top is the 'swim central' logo. Below it is a teal header with the text 'Login to your account'. The main form area contains a 'Your email' input field, a 'Password' input field with an eye icon, a 'Remember password?' checkbox, and a 'Forgot Password?' link. A red arrow points to the 'Forgot Password?' link. Below the form is a teal 'LOGIN' button. Underneath is the text 'OR CONTINUE WITH' followed by 'GOOGLE' and 'FACEBOOK' buttons. At the bottom, there is a link: 'Don't have a login? Register for an account'.

You will be taken to a screen to **enter your e-mail** that was used to set up your Swim Central account. Select **Send Request**.



The image shows the 'Forgot your password' screen. At the top is the 'swim central' logo. Below it is a teal header with the text 'Forgot your password'. The main content area contains the text: 'You will receive an email with instructions to reset your password if you already have an account with Swim Central'. Below this is a 'Your email' input field with a red arrow pointing to it. At the bottom is a teal 'SEND REQUEST' button with a red arrow pointing to it. Below the button is a link: 'Return to Log In'.

You will see a pop-up that lets you know the request was received.



An e-mail will be sent to you from noreply@swimming.org.au with a reset link.

****Please check your spam/junk folders if you do not see an e-mail in your inbox within a few minutes.**

Please note that you will only receive an e-mail to reset your password if you have a registered account in Swim Central with the e-mail address you submitted. **If Swim Central does not have an account linked to that e-mail address, you will need to follow up with a system administrator in your state area for further help.**

- New South Wales admin@nsw.swimming.org.au / (02) 9763 5833
- Northern Territory admin@nt.swimming.org.au / (04) 4720 1497
- Queensland admin.qld@swimming.org.au / (07) 3390 2011 or 1300 559 548
- South Australia admin@sa.swimming.org.au / (08) 7123 0848
- Tasmania thomas.hancock@swimming.org.au / (03) 6216 7801
- Victoria sv.admin@vic.swimming.org.au / (03) 9230 9400
- Western Australia membership@wa.swimming.org.au / (08) 9328 4599